



Escalation Matrix:

Details	Contact Person	Address	Contact No.	Email ID	Working Hours
Customer care	Mr. Subhash Bhagne	1st Floor, Merchant Chamber, Opp. Patkar Hall, 41, New Marine Lines, Mumbai – 400 020.	+91-22-43008837	customercare@ssjfinance.com	Monday to Friday - 10 am to 6 pm & alternate Saturday (1 st & 3 rd) - 10 am to 3 pm
Head of Customer care	Mrs. Namrata Shirke	1st Floor, Merchant Chamber, Opp. Patkar Hall, 41, New Marine Lines, Mumbai – 400 020.	+91-22-43008891	kyc@ssjfinance.com	Monday to Friday - 10 am to 6 pm & alternate Saturday (1 st & 3 rd) - 10 am to 3 pm
Compliance Officer	Mr. Jyotiprasad Lekhwar	1st Floor, Merchant Chamber, Opp. Patkar Hall, 41, New Marine Lines, Mumbai – 400 020.	+91-22-43008821	co@ssjfinance.com	Monday to Friday - 10 am to 6 pm & alternate Saturday (1 st & 3 rd) - 10 am to 3 pm
CEO	Mr. Saurabh Jain	1st Floor, Merchant Chamber, Opp. Patkar Hall, 41, New Marine Lines, Mumbai – 400 020.	+91-22-43008800	saurabh@ssjfinance.com	Monday to Friday - 10 am to 6 pm & alternate Saturday (1 st & 3 rd) - 10 am to 3 pm

In absence of response/complaint not addressed to your satisfaction, you may lodge a complaint with SEBI at <https://scores.gov.in/scores/Welcome.html> or Exchange at <https://www.mcxindia.com/Investor-Services> .

Please quote your Service Ticket/Complaint Ref No. while raising your complaint at SEBI SCORES/Exchange portal.