Complaint Data to be displayed by RAs

Investor's complaints data to be disclosed monthly by RAs on their website/mobile application:

Data for the month ending February - 2024

Sr. No.	Received from	Pending at the end of last month	Received	Resolved*	Total Pending#	Pending complaints > 3months	Average Resolution time^ (in days)
1	Directly from Investors	0	0	0	0	0	0
2	SEBI (SCORES)	0	0	0	0	0	0
3	Other Sources (if any)	0	0	0	0	0	0
	Grand Total	0	0	0	0	0	0

^ Average Resolution time is the sum total of time taken to resolve each complaint in days, in the current month divided by total number of complaints resolved in the current month.

SSJ FINANCE

Trend of monthly disposal of complaints

Sr. No.	Month	Carried forward from previous month	Received	Resolved*	Pending#
1	Apr- 2023	Nil	Nil	Nil	Nil
2	May- 2023	Nil	Nil	Nil	Nil
3	JUNE-2023	Nil	Nil	Nil	Nil
4	JULY-2023	Nil	Nil	Nil	Nil
5	AUG -2023	Nil	Nil	Nil	Nil
6	SEP -2023	Nil	Nil	Nil	Nil
7	OCT-2023	Nil	Nil	Nil	Nil
8	NOV-2023	Nil	Nil	Nil	Nil
9	DEC-2023	Nil	Nil	Nil	Nil
10	JAN-2024	Nil	Nil	Nil	Nil
11	FEB - 2024	Nil	Nil	Nil	Nil
	Grand Total	Nil	Nil	Nil	Nil

*Inclusive of complaints of previous months resolved in the current month.

#Inclusive of complaints pending as on the last day of the.

Trend of annual disposal of complaints

SN	Year	Carried forward from previous year	Received	Resolved*	Pending#
1	2019-20	Nil	Nil	Nil	Nil
2	2020-21	Nil	Nil	Nil	Nil
3	2021-22	Nil	Nil	Nil	Nil
4	2022-23	Nil	Nil	Nil	Nil
5	2023-24				
	Grand Total	Nil	Nil	Nil	Nil

*Inclusive of complaints of previous years resolved in the current year.

#Inclusive of complaints pending as on the last day of the year.